

QUARTERLY REPORT (i.e July 2023 - September 2023)
OF GRIEVANCES REDRESSAL REPORT BY DISTICT HEALTH
TEAM,SIAHA DISTRICT

PHCs atanga A Grievance Redressal Report dawn leh hmu te ahnuai ah tarlan te hi a ni.

REPORT:

Name of Facility	Nature of Grievance obtained at the facility	No. of reported Cases
Phura PHC	1.Damdawiin chhungah those leh vaihmite tam 2.Tui haw tha lo 3.Damdawiin chhung tui far thin	3
Chhaolo PHC	NIL	0
Tipa PHC	1.Power Supply hmu tha lo 2.Golden card siam chungchang	2
Chakhei PHC	NIL	0



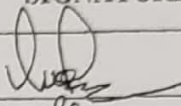

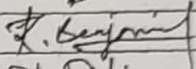
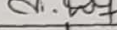

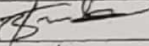
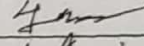
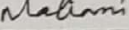
(Dr.LALNUNZIRI)
Sr.Chief Medical Officer & Chairman
A Grievance Committee,Siaha

GRIEVANCE REDRESSAL COMMITTEE
Meeting vawi 4-na

Date : 06th July, 2023
Venue : MO Quarter PHC Phura
Time : 11:00 am

Agenda : 1) Grievance Redressal chungchang.

NAME OF MEMBERS PRESENT :

S/no.	NAME	DESIGNATION	SIGNATURE
1	LC. Christmaspawngia	S/N, Chairperson GR Committee	
2	Nehesia Hlychho	Lab Tech, Secretary GR Committee	
3	RL. Benjamin Ruffy Flors	BAM	
3	M. Decemi	H/S	
4	S. Melami	S/N	
5	K. Beiluaha	MTS	
6	Hropha	IV Grade	
7	Maliani	IV Grade	

Chairperson LC. CHRISTMASPAWNGIA (S/N) in IPA Committee member te a lo lawm a, tawngtaina hun a hmang nghal a, chumi hnu ah meeting te kaihhruiain committee chu tan a ni.

DEVELOPED RECOMMENDATIONS OR DECISIONS TAKEN

Thla hmasa lama kan lo rel tawh, Mattress leina tur fund hi state lam atangin min la pek loh avangin kan la nei thei hrih lo va. Thla leh lamah hi chuan kan nei thei ngei tawh tura beisei a ni.

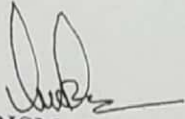
MEETING THUREL TE ;

Dt : 06.07.2023 hian complaint box atanga lehkha kan hmuh te chhiar chhuahna nei niin, chuta complain lut tam leh langsar ber thlanchhuah niin, chu chu " Damdawiinah hian tui a haw tha lo, khawngaihin a rang lamin hma min laksak teh u". tih hi a ni a.

He thil an complain chhan hi kan damdawiin chhunga tui line kal ho hi alo chianguang lo hlawm tawh a. A chhe lai alo awm zeuh zeuh bawk nen. Hei hi a rang lamin a chhiat na lai te zawn chhuaha a rang lam chinfel thawi tum a ni a.

SUGGESTION FOER NEXT MEETING

Meeting leh hmasak berah he kan meeting thurel bawhzuihna leh report pek tur a ni a. Thurel tur dang a awm chuan a tlachawpin meeting na ah sawiho leh tur a ni



(LC. CHRISMASPAWNGIA)
Chairperson
Grievance Redressal Committee
PHC PHURA

Primary Health Centre
Phura



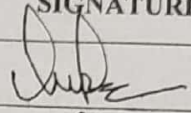
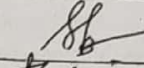
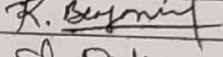
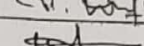
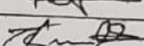
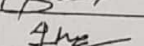
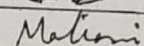
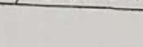
(NEHESIA HLYCHHO)
Secretary
Grievance Redressal Committee
PHC PHURA

GRIEVANCE REDRESSAL COMMITTEE
Meeting vawi 5-na

Date : 07th August, 2023
Venue : MO Quarter PHC Phura
Time : 11:00 am

Agenda : 1) Grievance Redressal chungchung.

NAME OF MEMBERS PRESENT :

S/no.	NAME	DESIGNATION	SIGNATURE
1	L.C. Christmaspawngia	S/N, Chairperson GR Committee	
2	Nehesia Hlychho	Lab Tech, Secretary GR Committee	
3	RL. Benjamin Ruffy Flors	BAM	
3	M. Decemi	H/S	
4	S. Melami	S/N	
5	K. Beiluaha	MTS	
6	Hrophah	IV Grade	
7	Maliani	IV Grade	

Chairperson L.C. CHRISTMASPAWNGIA (S/N) in IPA Committee member te a lo lawm a. tawngtaina hun a hmang nghal a, chumi hnu ah meeting chu tan a ni.

DEVELOPED RECOMMENDATIONS OR DECISIONS TAKEN

1. Mattress lei kan lo tum reng chu, State lam IPA/MHSSP atangin fund kan dawn tak avangin kan lei thei ta a. Mipa ward leh Hmeichhe ward lamah Pathum ve ve dah a ni.
2. Damdawiin chhunga tui line **chiangkhuang** lo ho pawh siamthat vek tawh niin. Tap zawng zawngah tui a haw thei tawh a ni.

MEETING THUREL TE ;

Dt : 07.08.2023 hian complaint box atanga lehkha kan hmuh te chhiar chhuahna nei leh niin, chuta kan lehkha hmuh zinga an sawi tam ber thlanhhuah niin. Chuta an sawi langsar ber chu " Damdawiin chhung a bikin Ward lampang inchung atangin tui a far hnasa thei lutuk. Khawngaihin hma min laksak vat teh u". tih hi a ni a.

He thil an complain chhan chu Phura PHC hi a tira Hospital an sak zawh atang hian rei a daih lo va. A far tan nghal mai chu niin. Inchung an slap dan hi atha tawh lo niin a lang a. Chuvangin fur lai hian harsatna kan tawh ngei ngei thin a ni.

Hei hi a rang lama hma lak nghal tum a ni. Zawi zawiha thuam that na tur pawh IPA lam atangin Pawisa kan dawng tawh a. Vawikhatah a vaia a kan zawh thei lo pawhin, Action Plan lehpekah dah tel zel tura rel a ni bawk.

SUGGESTION FOER NEXT MEETING

Meeting leh hmasak berah he kan meeting thurel bawhzuihna leh report pek tur a ni a. Thurel tur dang a awm chuan a tlachawpin meeting na ah sawiho leh tur a ni



(LC. CHRISMASPAWNGIA)
Chairperson
Grievance Redressal Committee
PHC PHURA



(NEHESIA HLYCHHO)
Secretary
Grievance Redressal Committee
PHC PHURA



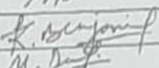


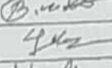
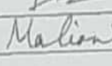
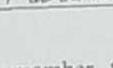
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GRIEVANCE REDRESSAL COMMITTEE
Meeting vawl 6-na

Date : 07th September, 2023
Venue : MO Quarter PHC Phura
Time : 11:00 am

Agenda : 1) Grievance Redressal chungchang.

NAME OF MEMBERS PRESENT :

S/no.	NAME	DESIGNATION	SIGNATURE
1	LC. Christmaspawngia	S/N, Chairperson GR Committee	
2	Nehesin Hlychho	Lab Tech, Secretary GR Committee	
3	RL. Benjamin Ruffy Flors	BAM	
3	M. Decemi	H/S	
4	S. Melami	S/N	
5	K. Beiluaha	MTS	
6	Hrophah	IV Grade	
7	Maliani	IV Grade	

Chairperson LC. CHRISTMASPAWNGIA (S/N) in IPA Committee member te a lo lawm a, tawngtaina hun a hmang nghal a, chun^h hnu ah meeting chu tan a ni.

DEVELOPED RECOMMENDATIONS OR DECISIONS TAKEN

1. Damdawin chung tui far hi siamthat thuai tum a ni a. State lam atangin fund kan hmu tawh a. Hemi hmang hian a rang lama siam vat tum a ni.

MEETING THUREL TE ;

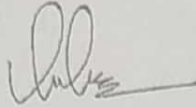
Dt : 07.08.2023 hian complaint box atanga lehkha kan hmuh te chhiar chhuahna nei leh niin, chuta kan lehkha hmuh zinga an sawi tam ber thlanchhuah niin. Chuta an sawi langsar ber chu "Damdawin chhungah hian thosi leh vaihmite a tam". tih hi a ni a.

He thil an complain chhan hi Phura hi thingtlang khua a nihna angina a bulhna ah hian han tihfai khat deuh hian those an pung chak em em thin a. Hei hi tihziahawm tumin nasa takin hma lak mek zel niin. Chu mai bakah tukverh tinah hian Magnetic Curtain dah vek tum niin.

Kan magnetic curtain chah ho hi a rawn thleng tep tawh hlawm a. A rawn thlen hunah chuan Ward tina tukverh a hman vek tum niin. Hei hian kan buaina a then a zawng chu a tihreh thei dawn a ni.

SUGGESTION FOER NEXT MEETING

Meeting leh hmasak berah he kan meeting thurel bawhzuihna leh report pek tur a ni a. Thurel tur dang a awm chuan a tlachawpin meeting na ah sawiho leh tur a ni



(LC. CHRISMASPAWNGIA)
Chairperson
Grievance Redressal Committee
PHC PHURA




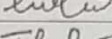
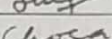
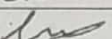
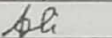



(NEHESIA HLYCHHO)
Secretary
Grievance Redressal Committee
PHC PHURA

GRIEVANCE REDRESSAL COMMITTEE
Meeting vawi - 3 na
Tipa PHC

Date : 21.7.2023
Venue : Tipa PHC Meeting Room
Time : 2:00 PM

Members Present :

S.N	Name	Designation	Signature
1	H.Vanlalhmuaiki	S/N	
2	J.Nuzi	S/N	
3	Lalchhuandingi	S/N	
4	T.Lalrozawmpuia	BAM	
5	J.Lallunghnemi	H/S	
6	Chosa	H/W	
7	Atluapi Azyu	H/W	
8	Fc.Estheri	IV Grade	

Chairperson H.Vanlalhmuaiki S/N chuan meeting kaihruiin, member lo kalte a lo lawm a, tawngtaina hun a hman hnuin meeting tan nghal a ni.

Meeting thurel te :


Dt.21.07.2023 hian complain box hawn a ni a, he ta kan hmuh chu ' Damdawi in a Power Supply khaihlak thin hian zia awm lam a pan theih nan hmalak ni se' tih a ni.


Meeting thurel te :

Complain box a kan hmuh hi Chairman in sawi ho na hun a hawng a, kal khawmten ngaihdan hrang hrang leh Power Supply tha kan mamawh zia sawi ho a ni a, Tipa ah hian Power Supply khaihlak chang atam hle a, dam lo te pawn harsatna an tawh chang a awm thin. Inverter Battery ringawt chuan rei a daih loh avangin Solar Module a rang lam a ngaihtuah ni se tha tih tlan a ni.

Suggestion for next meeting :

Meeting leh hmasak berah wawin a kan meeting thurel bawhzuina report pek tur a ni.

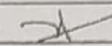



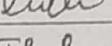
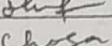
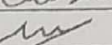



(TIMOTHY VUANGTU)
Secretary
Grievance Redress
Tipa PHC


(H.VANLALHMUAKI)
Chairman
Grievance Redressal
Tipa PHC

GRIEVANCE REDRESSAL COMMITTEE
Meeting vawl -4 na
Tipa PHC

Date : 28.8.2023
Venue : Tipa PHC Meeting Room
Time : 2:00 PM

Members Present :

S.N	Name	Designation	Signature
1.	Dr.Vanlalrengpua	SMO	
2	H.Vanlalhmuaki	S/N	
3	J.Nuzi	S/N	
4	Lalchhuandingi	S/N	
5	T.Lalrozawmpua	BAM	
6	J.Lallunghnemi	H/S	
7	Chosa	H/W	
8	Atluapi Azyu	H/W	
9	Fc.Estheri	IV Grade	

Chairperson H.Vanlalhmuaki S/N chuan meeting kaihwaain, member lo kalte a lo lawm a, tawngtaina hun a hman hnuin meeting tan nghal a ni.

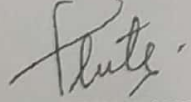
Dt.28.08.2023 hian Complains box atanga lehkhak kan hmuh chhiarchhuahna Chairman in a nei a, complain lut tam ber leh langsar ber thlan chhuah niin, "Tipa PHC ah hian Golden Card siam ve ni rawh se" tih a ni.


Meeting thurel te :

Complain box a kan lehkhak hmuh chu Chairman in sawi ho na hun a hawng a, member kal khawmte atangin ngaihdan hrang hrang ngaihthlak a ni a, Tipa PHC a dam lo te leh mipuite'n kan mamawh tak anih vangin Tipa PHC ah hian Golden Card siam theih tur a hmalak nise tih chu tha tih tlan a ni a. Golden Card siamna kawng a hma la tu atan Tipa PHC Staff te chu ruat an ni.

Suggestion for next meeting :

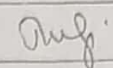
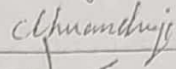

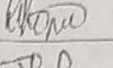
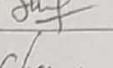
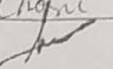
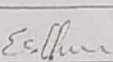

Meeting leh hmasak berah wawin a kan meeting thurel bawhzuina report pek tur a ni.


(TIMOTHY VUANGTU)
Secretary
Grievance Redressal
Tipa PHC


(H.VANLALHMUAKI)
Chairman
Grievance Redressal
Tipa PHC

GRIEVANCE REDRESSAL
MEETING VAWI 5 NA
TIPA PHC

A hun : 28.9.2023
A Hmun : Tipa PHC Meeting room
Member Presents :

S.N	Name	Designation	Signature
1	J. Nuzi	S/N	
2	Lalchhuandingi	S/N	
3	Dr. Vanlalrengpuia	MO	
4	T. Lalrozawmpuia	BAM	
5	J. Lallunghnemi	H/S	
6	Chosa	H/W	
7	Atluapi	H/W	
8	Fc. Estheri	IV G	

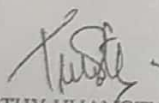
Agenda :
1. Chairman thlak chungchang
2. Complain box hawn ani

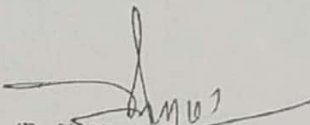
Date : 28.9.2023 ni hian complain box hawn a ni a, meeting nghal ani.

Chairperson H. Vanlalhmuaki S/N chuan meeting kai hrain , member lo kal chu alo lawm a, chuan meeting than nghal ani.

Agenda Pakhat na(1). Chairman thlak chung chang hi sawi ho nghal a ni, ahe tah hian chairman atan Dr. VANLALRENGPUIA MO Tipa PHC Ruat a ni, member lo kal te chuan ngun taka ngaihtualna sengin leh tha ber tura kan hriat avangin Chairman a tan hian Dr. VANLALRENGPUIA Mo Tipa PHC chu lung rual taka pawm than a ni. He tah hian incharge in hlan nghal a ni.

Agenda 2. Complain box Hawn A ni, Tun Thla Tipa PHC ah chuan kan complain Box ah hian leh kha engrmah kan hmuh lo a vangin sawi chhut zawm tur a awinlo.


TIMOTHY VUANGTU
Secretary Grievance redressal
Tipa PHC


(Dr. VANLALRENGPUIA
Senior Medical Officer
Chairman Grievance Redressal
Tipa PHC
Medical Officer
Tipa PHC, Tipa