

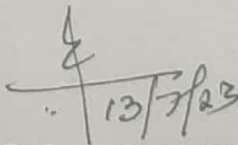
2023/04

QUARTERLY REPORT (i.e APRIL 2023- JUNE 2023)
OF GRIEVANCES REDRESSAL REPORT BY DISTRICT HEALTH
TEAM, SIAHA DISTRICT

IPA framework in min phut angin grievance committee hi din vek niin PHC Level ah pawh din vek tura tih ni bawkin an din dan tur lehkha te pawh chhuah tir vek niin, March 2023 ah khan thawnchhuak vek tawh niin, PHCs te pawh committee member an lo din vek tawh bawka, a hnuai ah tarlan ang hian report hmu te a ni .

REPORT:

| Name of Facility | Nature of Grievance obtained at the facility | No. of reported Cases | Action taken by respective facility or DHT Grievance Committee |
|------------------|---|-----------------------|---|
| IPA DHT | A awm lo | Nil | Hmalak ngai awm lo |
| Phura PHC | 1. Tui indaih lohna 2. Oxygen hman tur awm lo 3. Hospital ah Mattress tha lo tih | 3 | An mahni facility in hmanla mek a, hmalakpui ngai a awm hrih lo |
| Chhaolo PHC | 1. Health insurance mumal lo 2. Damdawi awm/nei that awk lo 3. Staff te biangbiak nuam tawklo 4. Doctor neih loh avanga khawtlang harsatna | 4 | An mahni facility in hmanla mek a, hmalakpui ngai a awm hrih lo |
| Tipa PHC | 1. Tui duthusam hman tur awm lo 2. Signage mumal loh lutuk tih te a ni. | 2 | An mahni facility in hmanla mek a, hmalakpui ngai a awm hrih lo |
| Chakhei PHC | PHC ah AB-PMJAY Card siam thei lo loh thin te | 1 | An mahni facility in hmanla mek a, hmalakpui ngai a awm hrih lo |


13/7/23

(Dr. LALNUNZIRI)
Chief Medical Officer & Chairman
Grievance Committee, Siaha

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**GOVERNMENT OF MIZORAM
OFFICE OF THE CHIEF MEDICAL OFFICER
SIAHA DISTRICT: SIAHA**

NO.11016/1/2021-CMO(S)/MHSSP

Dated Siaha, the 26th June 2023

OFFICE ORDER

With reference to Office Order **No.A.59011/1/2022-MHSSP/ES/VOL-I Dated 31st March 2023**.The Chief Medical Officer is pleased to constitute District Level Grievances Redressal Committee for handling grievances and to strengthen the grievance redressal mechanism under MHSSP in order to make the administration more responsive to the needs of the people with immediate effect and until further order.

Hence, the committee will have the following officials as committee members:-

- | | |
|-------------------------------------|--------------------|
| 1. Chief Medical Officer | - Chairperson |
| 2. District Medical Superintendent | - Vice Chairperson |
| 3. Senior Medical Officer | - Member Secretary |
| 4. Social Development Expert, MHSSP | - Member(invitee) |
| 5. District Quality Manager | - Member |
| 6. District Public Health Engineer | - Member(invitee) |
| 7. District Programme Manager,NHM | - Member |
| 8. IPA Secretary DHT | - Member |

Sd/-

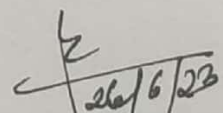
(Dr.LALNUNZIRI)
Chief Medical Officer
Siaha District:Siaha

Memo No.11016/2/2022-CMO(S)/MHSSP/IPA

Dated Siaha, the 26th June 2023

Copy to:

- 1. All Person concerned**
- 2. Guard file.**


(Dr.LALNUNZIRI)
Chief Medical Officer
Siaha District:Siaha