

QUARTERLY REPORT (i.e APRIL 2023- JUNE 2023)
OF GRIEVANCES REDRESSAL REPORT BY DATA PROCESSING &
ANALYSIS TEAM, SIAHA DISTRICT

REPORT

Name of Facility	Nature of Grievance obtained at the facility	No. of reported Cases
IPA DHT	A awm lo	Nil
Phura PHC	1.Tui indaih lohna 2.Oxygen hman tur awm lo 3.Hospital ah Mattress tha lo tih	3
Chhaolo PHC	1.Health insurance mumal lo 2.Damdawi awm/nei that awk lo 3.Staff te biangbiak nuam tawklo 4.Doctor neih loh avanga khawtlang harsatna	4
Tipa PHC	1.Tui duthusam hman tur awmlo 2.Signage mumal loh lutuk tih te a ni.	2
Chakhei PHC	PHC ah AB-PMJAY Card siam thei lo loh thin te	1

GRIEVANCE REDRESSAL
Meeting vawi 2-na

Date : 04th April, 2023
Venue : MO Quarter PHC Phura
Time : 11:00 am

Agenda : 1) Grievance Redressal chungchang.

NAME OF MEMBERS PRESENT :

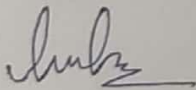
1. LC. CHRISMASPAWNGIA	:	S/N
2. T. LALROZAWMPUIA	:	BAM
3. S. MELAMI	:	S/N
4. K. BEILUAHA	:	MTS
5. HROPHA	:	IV / G
6. MALIANI	:	IV / G

Chairperson LC. CHRISMASPAWNGIA (S/N) in IPA Committee member te a lo lawm a, tawngtaina hun a hmang nghal a, chumi hnu ah meeting te kaihhruaiin committee chu tan a ni.

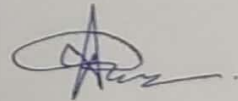
Meeting Thurel te ;

Dt : 04.04.2023 hian complaint box atanga lehkha te chhiar chhuahna neih niin chuta kan complain hmuh tam ber chu, Damlo admit ten bathroom tui duh hun apianga herh hawh theih a nih lo thu a ni.

He an complain chhan hi tui dahkhawl nana kan hman sintex pawp vang niin. Sintex chu enfiah nghal niin tha takin damlo te tana hman leh nghal theia siam a ni.



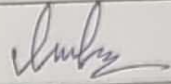
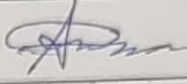
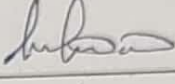
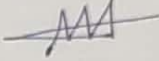
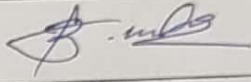
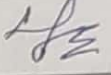
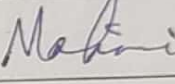
(LC. CHRISMASPAWNGIA)
Chairperson
Grievance Redressal Committee
PHC PHURA

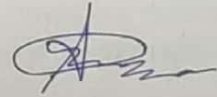


(NEHESIA HLYCHHO)
Secretary
Grievance Redressal Committee
PHC PHURA

GRIEVANCE REDRESSAL COMMITTEE
ATTENDANCE SHEET

Dated. 04.04.2023

S/n.	Name	Designation	Signature
1	LC. Chrismaspawngia	S/N	
2	Nehesia Hlychho	Lab.Tech	
3	T. Lalrozawmpuia	BAM	
4	S. Melami	S/N	
5	K. Beiluaha	MTS	
6	Hropha	IV/G	
7	Maliani	IV/G	



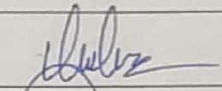
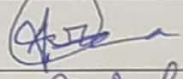
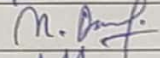


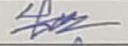
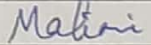
NEHESIA HLYCHHO
SECRETARY,
GRIEVANCE REDRESSAL COMMITTEE
PHC PHURA

GRIEVANCE REDRESSAL
Meeting vawi 3-na

Date : 08th May, 2023
Venue : MO Quarter PHC Phura
Time : 11:00 am

Agenda : 1) Grievance Redressal chungchang.

NAME OF MEMBERS PRESENT :

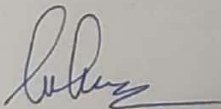
S/no.	NAME	DESIGNATION	SIGNATURE
1	LC. Christmaspawngia	S/N, Chairperson GR Committee	
2	Nehesia Hlychho	Lab Tech, Secretary GR Committee	
3	M. Decemi	H/S	
4	S. Melami	S/N	
5	K. Beiluaha	MTS	
6	Hrophah	IV Grade	
7	Maliani	IV Grade	

Chairperson LC. CHRISTMASPAWNGIA (S/N) in IPA Committee member te a lo lawm a, tawngtaina hun a hmang nghal a, chumi hnu ah meeting te kaihhruiin committee chu tan a ni.

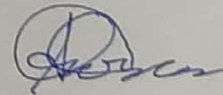
Meeting Thurel te ;

Dt : 08.05.2023 hian complaint box atanga lehkha kan hmuh te chhiar chhuahna nei niin, chuta kan lehkha hmuh chu “ Damlo oxygen mamawh ngawih ngawih in kan lo kal, oxygen hman tur a awm lo, ngaihtuah vat teh u”.

PHC in oxygen kan neilo chhan hi District lamah oxygen cylinder indent tawh niin, stock a awm lo, awm hmasa berah pek min tiam a, kan neih vat theih nan hmalak vat ni ni se. District lamah an thu leh chinchang ngaihven reng nih se. Stock a awm leh hmasak berah a rang thei ang bera bawhzui nghal turin meeting in a rel a ni.



(LC. CHRISTMASPAWNGIA)
Chairperson
Grievance Redressal Committee
PHC PHURA
Medical Officer
Primary Health Centre
Phura



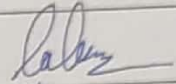
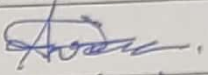
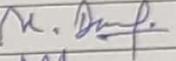

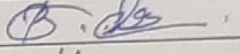

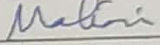
(NEHESIA HLYCHHO)
Secretary
Grievance Redressal Committee
PHC PHURA

GRIEVANCE REDRESSAL
Meeting vawi 4-na

Date : 05th June, 2023
Venue : MO Quarter PHC Phura
Time : 11:00 am

Agenda : 1) Grievance Redressal chungchang.

NAME OF MEMBERS PRESENT :

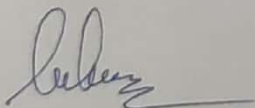
S/no.	NAME	DESIGNATION	SIGNATURE
1	LC. Christmaspawngia	S/N, Chairperson GR Committee	
2	Nehesia Hlychho	Lab Tech, Secretary GR Committee	
3	M. Decemi	H/S	
4	S. Melami	S/N	
5	K. Beiluaha	MTS	
6	Hrophah	IV Grade	
7	Maliani	IV Grade	

Chairperson LC. CHRISTMASPAWNGIA (S/N) in IPA Committee member te a lo lawm a, tawngtaina hun a hmang nghal a, chumi hnu ah meeting te kaihhruiin committee chu tan a ni.


Meeting Thurel te ;

Dt : 05.06.2023 hian complaint box atanga lehkha kan hmuh te chhiar chhuahna nei niin, chuta kan lehkha hmuh chu " Damdawiinah min admit a, zan mut a har khawp mai, achhan chu mutna mattress a rimchhia a, mattress pawh a hlui tawh hlawm hle, a tet pheng phung hlawm tawh". tih te a ni a.

He an complaint chhan hi ward Mattress hi ahlu tawh hlawm e mem a, nisa ah phochhuah pawhin a hlui tawh em avang hian a rirtui tak tak thei tawh lo a, chuvangin IPA sum atangin Mattress thar lei turin plan siam fel tawh a ni a, pawisa alo luh veleh a ranglama lei vat tum a ni.



(LC. CHRISTMASPAWNGIA)
Chairperson
Grievance Redressal Committee
PHC PHURA
Medical Officer
Primary Health Centre
Phura



(NEHESIA HLYCHHO)
Secretary
Grievance Redressal Committee
PHC PHURA

66.1.11C

**IPA CHHUARLUNG PHC
GRIEVANCE REDRESSAL COMMITTEE
MEETING VAWI-1 NA
MEETING MINUTE**

Date of meeting : 08th /04/2023
Place of meeting : PHC Staff Room
Time of meeting : 12:30 p.m

AGENDA : 1) Grievance redressal committee din chungchang.

Member tel theite :

- | | |
|--------------------|-------------------------|
| 1) S. Byhnaphietha | 2) Jenifer Laltlankimi |
| 2) L.C. Beiki | 4) Vanlalsawmi Chhangte |
| 3) James Vapha | 5) Z.Chiakhui |

Kan M.O incharge Jenifer Laltlankimi'n meeting kaihruiin member te lawman hun a hmang a, C.M.O atanga office order No.D.11016/1/2021-CMO(S)/MHSSP kan dawn angin grievance redressal committee din a ngaih thu leh grievance redressal committee awmzia te sawifiahna hun a hmang bawk.

Tin, IPA framework in a phut anga grievance redressal committee kan din loh avanga IPA assessment hnuhnung ber dt.03/04/2023 a neih ah kan mark hmuh a pawhnam thu a sawi a, he committee avanga hma kan sawn theihna tur leh a tangkaina turte a sawifiah bawk.

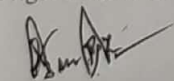
Thurel : Kan meeting kaihruiitu kan agenda hawng nghal in committee pawh din nghal mai nise tha kan ti tlanga, a hnuai a tarlan ang hian grievance redressal committee chu din nghal a ni.

- | | | |
|---------------------|---|-----------------------------------|
| 1) Chair person | : | Jenifer Laltlankimi (Staff Nurse) |
| 2) Member Secretary | : | L.C Beiki (Lab. Technician) |
| 3) Member | : | S.Byhnaphietha (B.A.M) |
| 4) Member | : | James Vapha (Microscopist) |

Committee member te thlan fel a nih hnu ah committee kalpui dan tur te sawihona neih chhonzawm ghal a ni a, a hnuai a tarlan ang hian thutlukna siam a ni.

- 1) Grievance box/complaint box a rang lama siam nghal tur a ni.
- 2) Thlatin lehkhawm te thlirhona hun meeting neih thin tur a ni.
- 3) Siamthat ngai leh hmalak ngai a piangte chu root cause analysis leh PDCA analysis hmang a siamthat tur a ni ang. Tin record felfai tak siam tur a ni ang.

Kan thurei te zawhfel a nih hnu ah kan secretary in meeting minute chhiachhuahna a nei a, sawisel tur/siamthat ngai a awm loh a vangin kan chair person in lawmthu sawina in meeting a titawp.



CHAIRMAN

GRIEVANCE REDRESSAL COMMITTEE
CHHAOLO PHC



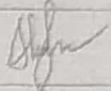

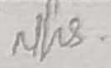
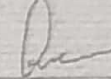
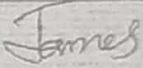
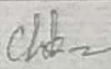
SECRETARY

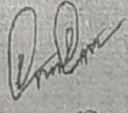
GRIEVANCE REDRESSAL COMMITTEE
CHHAOLO PHC

ATTENDANCE SHEET OF

(GRIEVANCE REDRESSAL COMMITTEE MEETING UNDER IPA CHHUARLUNG PHC)

Date 08th, 04, 2023

S/No	NAME	DESIGNATION	SIGNATURE
1	S.Byhnaphietha	BAM	
2	Jenifer Laltlankimi	Staff Nurse	
3	L.C Beiki	Lab. Technician	
4	Vanlalsawmi Chhangte	Staff Nurse	
5	James Vapha	Microscopist	
6	Z. Chiakhui	Group D	


Medical Officer
PHC Chhaolô
Siaha District.

**GRIEVANCE REDRESSAL COMMITTEE
MEETING VAWI – 2 NA**

Date : 31st, May, 2023
Place : PHC Staff room
Time : 1:30 p.m

Agenda : Complain Box a lehkhah tla te thlirhona
1) Health Insurance mumal lo.
2) Damdawi awm/nei tha tawh lo.

Kan M.O incharge, staff nurse Jenifer Lalankimi'n meeting kaihruaiin lawmthu sawina a nei a, meeting hmasa lama kan lo rel tawh thlatin grievance redressal committee meeting neih thin tur a ni tih kan bawhzuina a nih thu te sawiin complain box a lehkhah tlingkhawm te chhiarchuahna hun a hmanga thurel pawh tan nghal a ni.

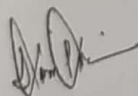
Thurel 1 na : Health Insurance mumal lo.

Health insurance hi chi hnih a awm a mizoram state health care scheme leh AB-PMJAY te an ni. Health insurance hi doctor tello chuan bill theih a ni loa tun dinhmunah chuan health insurance hi kan kalpui theilo a ni. Doctor kan neih lai khan health insurance hi kalpui thin a ni a, kan hotute lam atang hian claim hi a mumal loh em avangin thawktute leh mipuiin harsatna kan tawh nasa hle.

Thurel 2 na : Damdawi awm/nei tha tawh lo

Damdawi hi government supply kan dawn mumal loh em avangin PHC in theitawp chhuah in outsource ti ve bawh mahse, sum harsatna avangin duhthusam in outsource pawh hian mipui harsatna a su kiang tawh lo a ni. He harsatna hi MHSSP/IPA kaltlanga sutkian tum a ni a, hmalak mek a ni.

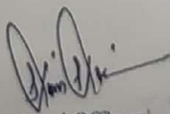
Thurel turte rel fel a nih hnu ah kan secretary in meeting minute chhiarchhuahna a nei a, sawisel tur memberten an hriat loh avangin kan chair person in hun hmang leh in lawmthu sawina in hun a ti tawp.



**Chairman
Grievance Redressal Committee
Chhaolo PHC**



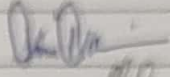
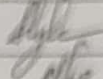

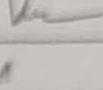

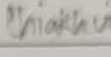
**secretary
Grievance Redressal Committee
Chhaolo PHC**



**Medical Officer
PHC Chhaolô
Siaha District.**

**ATTENDANCE SHEET
GRIEVANCE REDRESSAL COMMITTEE MEETING**

Date: 31st May, 2023

S/No.	NAME	DESIGNATION	SIGNATURE
1	Jenifer Laltlankimi	Staff Nurse	
2	S.Byhnaphietha	BAM	
3	L.C Beiki	Lab Technician	
4	Vanlalsawmi Chhangte	Staff Nurse	
5	James Vapha	Microscopist	
6	Z.Chiakhui	Group D	

Medical Officer
PHC Chingol
Siaha District.

**GRIEVANCE REDRESSAL COMMITTEE
MEETING VAWI – 3 NA**

Date : 30th June, 2023
Place : PHC Staff room
Time : 11:30 a.m

Agenda : Complain Box a lehkha tla te thlirhona
1) Staff te biangbiak an nuam tawklo.
2) Doctor neih loh avanga khawtlang harsatna.

Kan M.O incharge, staff nurse Jenifer Lalankimi'n meeting kaihruiin lawmthu sawina a nei a, complain box a mipuiin lungawi lohna an neih ziaka an lo thehluh te chu chhiarchhuahna a nei a, lehkha tlingkhawm atanga khailhawmna siamin achunga agenda a kan tarlan ang khian kaikhawm a ni.thurel te tan nghal mai tha kan tih tlan avangin agenda a hawng nghala thurel tan nghal a ni.

Thurel 1 na : Staff te biangbiak an nuam tawklo.

Staff thenkhat a bikin patient care lama mawhphurna nei staff nurse te biangbiak an nuam tawklo tih a ni a, heih a route cause chu administration felfai tawk loh vang a ni a. Tun aia felfai zawk leh uluk zawka administratio kalpuia, mipui tupawh damdawiin lo pan apiang te chu hawihhawm taka lo chhawn thin tura rel fel nghal a ni. July 2023 ah hetiang complain hi a lut leh tawh tur a nilo ti in khauh takin kan rel bawk.

Thurel 2 na : Doctor neih loh avanga khawtlang harsatna

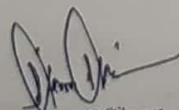
Kan PHC hian June 2022 atang khan doctor kan nei tawh lova, PHC mai ni lovin khawtlang in harsatna an tawk nasa hle reng a ni. Mipui harsatna sut kian deuh nan tiin CMO office lamah clinic min neih sak tur ten ngenna kan thehlut thin a, kan bial chhunga health and wellness officer kan neih Dr.Lawrence Lalfelfamkima pawh clinic min neih sak tura sawm thin a ni. Clinic pawh a khat tawkin min lo neih sak thina mahse hei hian mipui harsatna a sukiang zolo a ni. Doctor kan neih thuai theih nan khawtlang hruaitute nen meeting neih nise tiin kan rel a, July thla chhungin meeting neih a ni anga doctor kan neih thuai theih nana hmalak dan turte sawiho a ni ang.

Secretary in meeting minute chhiarchhuahna neiin sawisel tur a awm lemloh avangin kan meeting kaihruiitu in hunla leh in lawmthu sawina in hun a ti tawp.

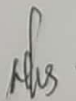


Chairman

Grievance Redressal Committee
Chhaolo PHC



Medical Officer
PHC Chhaolô
Siaha District.

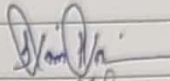
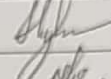
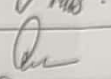
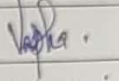
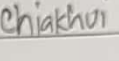


secretary

Grievance Redressal Committee
Chhaolo PHC

ATTENDANCE SHEET
GRIEVANCE REDRESSAL COMMITTEE MEETING

Date : 30th June, 2023

S/No.	NAME	DESIGNATION	SIGNATURE
1	Jenifer Laltlankimi	Staff Nurse	
2	S.Byhnaphietha	BAM	
3	L.C Beiki	Lab Technician	
4	Vanlalsawmi Chhangte	Staff Nurse	
5	James Vapha	Microscopist	
6	Z.Chiakhui	Group D	Chiakhui

Medical Officer
PHC Chhaolô
Siaha District.

CHAKHEI PHC
AGGRIEVANCE REDRESSAL COMMITTEE - VAWI KHAT NA

Venue : PHC Chakhei

Date : 14-04-2023

Member attended :- 3

Chairman : Dr. P. Beipaduasa

Minute Recorder : B. Rahu

Meeting na a tel te :-

1. Dr. P. Beipaduasa
2. B. Rahu
3. H. Beirahnei

Meeting tan nan kan Chairman Dr. P. Beipaduasa chuan, kan meeting Pathian lama invawn tir nan Pu. B. Rahu chu tawngtai na nei turin'a sawm a, tawngtaina a neih zawh a. Aggrievance Redressal Committee dinchhan leh a tum te chu kan Chairman in sawi zauna tlem a nei a, chung te chu ; AB-PMJAY, Health Care Chungchang leh Dam loh ten sawrkar atanga hamthatna a dawn theih te leh a kaihhnawi dang te chu he meeting hian ngun takin a en dik zel theih nan leh atul apiang ah te hma a lak zel theihna tura din ani thu te a sawi hnu in, kan thurel tur te kan tan ani.

Thurel te:-

1. **AB-PMJAY chungchang** :- Chairman in internet loh chuan AB-PMJAY hi a khawih theih loh thu a sawi a, heih engtia hma lak tur nge tiin rawtna a siam bawk ani. Pu. B. Rahu chuan pawisa kan nei leh nei loh zawh na lo siam in, Chairman chuan RKS fund a awm ti in a chhang a, RKS fund chu internet khawih nan kan CMO hnenah phalna dil ni se tih rawt na alo siam a. Member ten rem ti tlang in Siaha CMO chu dil nise tiin committee chuan a rel ani.
2. **AB-PMJAY Card Siam theih nana hma lak dan tur** :- Thurel pakhatna a kan rel tawh angin, CMO in rem a tih chuan, Pu Francise-a MSHC a thawk hnenah kan mamawh te:- Computer, Office Desk leh Chair, File Laminat na khawl, Printer leh a dang te min ngaituah sak thei dawn leh dawn loh zawh chian ni se, tih chu kan Chairman chuan a sawi a, bawhzui tur atan PU. David Lalrinawma(BAM) nise tih kan rem ti em tiin rawt na alo siam chu, member te chuan rem tiin thu tlukna kan siam bawk ani.
3. **Suggestion Box kan siam tawh a hmasawna a awm theih nan** :- Suggestion box hi 2021 atangin kan siam in kan dah tawh a, suggestion engmah a awm ngai loh avang in engtia hma lak nge nise tha ang ti chu Chairman in rawtna alo siam a, Tlangval H. Beirahnei chu a ngaihdan te

sawi turin a sawm nghal a, ani chuan; kan damlo lo kal te zinga mi puitling deuh te hi Suggestion box ah hian engemaw tal ziaak turin ngen thin mai ila a that a rin thu a sawi a, chuchu rem ti tlangin hma lakna tur pakhat kan hmachhawp ani bawk ani.

Kan meeting tih tawp nan kan Meeting Minute recorder in minute chhiar chhuahna neiin, siam rem ngai te kan siam zawh a, meeting chu kan ti tawp ta ani.


Chairman

B. Rahlu
Minute Recorder

OL

CHAKHEI PHC
AGGRIEVANCE REDRESSAL COMMITTEE - VAWI HNIH(2) NA

Venue : PHC Chakhei

Date : 25- 05- 2023

Member attended :- 4

Chairman : Dr. P. Beipaduasa

Minute Recorder : B. Rahlu


Meeting na a tel te :-


1. Dr. P. Beipaduasa
2. B. Rahlu
3. H. Beirahnei
4. David Lalrinawma

Thurel te:-

1. Meeting vawikhat na thurel pakhatna **AB-PMJAY chungchang** a, thutlukna kan siam tawh chu bawh zui ani a, CMO in RKS fund chu wifi connection siam nan a rem tih avangin, Maraland wifi owner biak ani a, hmanrua ala awm loh avangin hmalak mek ni mahse internet conection kan la nei lo thu kan chairman in report pe in, bawh zui zel turin thutlukna kan siam ani
2. Meeting vawikhat na a kan thurel pahnihna, **AB-PMJAY Card Siam theih nana hma lak dan tur** tih chu la nghah hrih deuh angai thu, Pu David Lalrinawma BAM chuan a sawi a, Meeting vawikhat na a kan thurel pathumna **Suggestion Box kan siam tawh a hmasawwna a awm theih nan** tih thu kan rel tawh a, hmasawwna a awm avangin kan lawm hle ani.
3. Thutthleng leh Dawhkan kan Office a hman tur kan mamawh avangin, a nei theih dan tur sawi ho ani a, Pu B. Rahlu chuan VCP Chakheitlah a, kan mamawh zia thlen nise atthat tur thu a sawi a, Chakheitlah VCP chu hmu tur atan Pu B. Rahlu chu ruat nghal ani bawh ani.

Kan meeting tin nan kan Meeting Minute recorder in minute chhiar chhuahna neiin, siam rem ngai te kan siam zawh a, meeting chu kan ti tawp ta ani.


Chairman.


Minute Recorder

CHAKHEI PHC
AGGRIEVANCE REDRESSAL COMMITTEE - VAWI THUM(3) NA

Venue : PHC Chakhei

Date : 27-06-2023

Member attended :- 4

Chairman : Dr. P. Beipaduasa

Minute Recorder : B. Rahlu

Meeting na a tel te :-

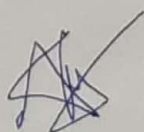
1. Dr. P. Beipaduasa
2. B. Rahlu
3. H. Beirahnei
4. David Lalrinawma

Thurel te:-

1. Meeting vawikhat na leh vawihnih na a kan thurel **tawh**, Wifi connection chungchang chu kan Chairman in la nghah mai ala ngaih thuin report a pe ani
2. **AB-PMJAY Card Siam theih nana hma lak dan tur** meeting vawikhatna leh vawihnih na a kan rel tawh chu, kan bawhzui loh dan deuh in, Pu J Joel, DPHE MHSSP a thawk in, Dated 8th June 2023 in min lo visit a, amah atangin kan thil mamawh :- Computer, Office Desk leh Chair, File Laminate na khawl, Printer, Room extension leh a dang te, kan neih thei zel beisei ani avangin, Pu, David Lalrinawma chu, Pu J Joel-a hnathawh ah, kan PHC tan hmasawn na a awm leh awm loh bawhzui zel turin kan ruat nghal ani.
3. Thutthleng leh Dawhkan kan Office a hman tur kan mamawh thu chu, Pu. B Rahlu bawhzui tura incharge kan hlan angin, Chakheitlah VCP ah a thlen ngei thu a sawi a, remchanna min zawn sak tur thu a, a chhan thuin report a pe ani.

Kan meeting tin nan kan Meeting Minute recorder in minute chhiar chhuahna neiin, siam rem ngai te kan siam zawh a, meeting chu kan ti tawp ta ani.


Chairman


Minute Recorder

GRIEVANCE REDRESSAL TIPA PHC

MEETING VAWIKHAT (3) NA

Date : 14.4.2023

Chairman : H. Vanlalhmuaiki MO i/c

Member Present :

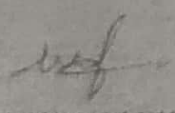
- | | |
|---------------------|----------------------|
| 1. J. Nuzi | Staff Nurse (senior) |
| 2. Lalchhuandingi | Staff Nurse |
| 3. J. Lallunghnemi | Supervisor |
| 4. Chosa | Supervisor |
| 5. FC. Estheri | IV Grad |
| 6. T. Lalrozawmpuia | BAM |

Date : 14.4.2023 hian complain box hawn a ni a, he ta tanga kan complain box a tang a kan lehkhahmuh te kan chairman H. Vanlalhmuaiki in chhiar chhuah n ate a nei a, he ta kan complain box a awm chu.

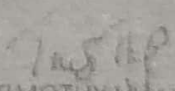
1. Tui duh thusam TIPA PHC ah a awm lo

TIPA PHC hian tui duh thusam kan nei lo vang hian damlo ten harsat na an tawk thin a, he mi avang hian member lo kai te chuan tui hi duh thusam kan neih thei nan hma fak nise tih a ni a, he tah hian kan ho tu lam PHE te biak ni se tih a ni.

TIPA PHC pawh in tui kan har sat tawh lo nan a rang lam a tui dah khawl na sin tax lian lei vat ni se ti a rel a pawm tlan a ni.


(H. VANLALHMUAKI)
Chairman MO i/c

Medical Officer
TIPA PHC, TIPA


(TIMOTHY WANGTLU)
secretary lab. tech

GRIEVANCE REDRESSAL TIPA PHC

MEETING VAWI KHAT (2) NA.

Di. 22.5.2023

Chairman :- H.VANLALHMUAKI MOI/c
Secretary :- TIMOTHY Vuangtu

Member present :-

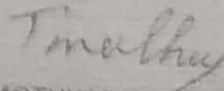
- | | |
|--------------------|----------------------|
| 1. J. Nuzi | staff nurse (senior) |
| 2. Lalchhuandingi | Staff nurse |
| 3. J. Lallunghnemi | supervisor |
| 4. Chosa | Health supervisor |
| 5. FC. Estheri | IV Grad. |
| 6. T.Lalrozawmpuia | BAM |

Date : 22.6.2023 ah hian complain box hawn a ni a, meeting nghal a ni May 2023 ah hian Tipa PHC chuan complain box ah lehkha a awnlo avang vangin meeting hmasa a hmi kha sawiho a ni.

Meeting hmasa a kan lo rel tawh Tipa PHC in tui kan harsat chungchang kha report te ngaithia in , he tab hian kan hmalakna te a hlawh tling dawn niin kan hria a lawm kan ti hle


(H. VANLALHMUAKI)

Chairman


(TIMOTHY VUANGTU)

Secretary

GRIEVANCE REDRESSAL TIPA PHC

MEETING VAWI KHAT (2) NA.

DT. 22.6.2023

Chairman :- H.VANLALHMUAKI MO I/c
Secretary :- TIMOTHY Vuangtu

Member present :-

- | | |
|--------------------|----------------------|
| 1. J. Nuzl | staff nurse (senior) |
| 2. Lalchhuandingi | Staff nurse |
| 3. J. Lallunghnemi | supervisor |
| 4. Chosa | Health supervisor |
| 5. FC. Estheri | IV Grad. |
| 6. T.Lalrozawmpuia | BAM |

Date : 22.6.2023 ah hian complain box hawn a ni a, meeting nghal a ni

Meeting hmsa a kan lo rel tawh Tipa PHC in tui kan harsat chungchang kha report te ngaithlain , he tah hian kan hmalakna te a hlawh tling dawn niin kan hria a lawm kan ti hle.

H. Vanlalhmuaki Chairman inchhiar chhuah na nei in, he ta kan complain Box a tanga lehkha kan hmuh chu.

1. Signage hi mumal zawk a in ter nise tih a ni.

Tipa PHC chuan damlo te tan leh Tipa PHC a loin en tir te tan awlsam taka PHC Campus leh damdawiin chhung an hriat zung zung thei nan hma lak nise tih a ni a ,

He kan meeting ah hian Tipa PHC chuan a rang lam a hma lak nise, he ta hma la tu tur hian kan MO I/c H. Vanlalhmuaki leh kan Lab tech Timothy vuangtu in hma hrualin PHC staff te min kai hrui se tih a rel thluk a ni .

Grievance Redressal Tipa PHC Meeting chuan lungrual taka pawm tlan a ni.

(H. VANLALHMUAKI)

Chairman

(TIMOTHY VUANGTU)

Secretary