

No.D.11034/1/2010-CMO(S)  
GOVERNMENT OF MIZORAM  
OFFICE OF THE CHIEF MEDICAL OFFICER  
SIAHA DISTRICT:SIAHA


Dated Siaha, the 12<sup>th</sup> December 2022

NOTICE

With reference to Office order No.B.16011/10/2018-HFW dated 4<sup>th</sup> January 2019. The Chief Medical Officer is pleased to constitute District Grievances Redressal Committee for AB-PMJAY to settle any disputes that may arise amongst beneficiaries and hospitals.

Hence, the committee will have the following officials as committee members:-

- |                                    |   |                  |
|------------------------------------|---|------------------|
| 1. Chief Medical Officer           | - | Chairman         |
| 2. District Medical Superintendent | - | Member Secretary |
| 3. Senior Medical Officer          | - | Member           |
| 4. District Malaria Officer        | - | Member           |
| 5. District Tuberculosis Officer   | - | Member           |
| 6. District Co-ordinator, MSHCS    | - | Member           |
| 7. Arogya Mitra, District Hospital | - | Member           |

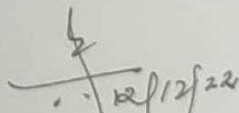
  
(Dr. LALNUNZIRI)  
Chief Medical Officer  
Siaha District: Siaha

Memo No. D.11034/1/2010-CMO(S)/428

Dated Siaha, the 12<sup>th</sup> December 2022

Copy to:

1. Persons concerned for kind information
2. Office copy

  
Chief Medical Officer  
Siaha District: Siaha

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GOVERNMENT OF MIZORAM  
HEALTH & FAMILY WELFARE DEPARTMENT

NOTIFICATION

Dated Aizawl, the 4<sup>th</sup> January, 2019.

No.B.16011/10/2018-HFW : In the interest of public service, the Governor of Mizoram is pleased to constitute State and District Grievances Redressal Committee for AB-PMJAY with Terms of reference to settle any disputes that may arise amongst Beneficiaries, Hospitals, State Nodal Agency and Insurance Company.

The Committee will have the following members of the State and District with immediate effect and until further orders.

STATE :

Chairman	Commissioner & Secretary, Health & F.W. Deptt.
Member Secy. & Convener	Chief Executive Officer, MSHSC.
Members	1) Principal Director, H & FW Deptt.
	2) Director of Health Services.
	3) Director of Hospital & Medical Education.
	4) Representative of Insurance Company (Bajaj Allianz GIC Ltd.)
	5) Representative of TPA (Paramount).
	6) OSD/Dy. CEO, MSHCS.
	7) Medical Superintendent, Civil Hospital, Aizawl.
	8) Medical Superintendent, State Referral Hospital, Falkawn.
	9) Representative of Empanelled Hospital having grievances.

The terms of reference of the State Committee –

1. The Grievance Redressal Committee will be responsible for addressing Grievances related with AB-PMJAY Implementation from District Grievance Redressal Committee and directly from Beneficiaries, Hospitals etc.
2. Its decisions on the permissibility of payment of Reject/Query Claims shall be final.
3. It will also deal with other relevant matters connected with AB-PMJAY implementation.
4. The Meeting of the Committee will be held as and when necessary and proposals for such meeting will be from the State Health Agency i.e. Mizoram State Health Care Society.

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**DISTRICT :**

Chairman

Member Secretary

Members

Chief Medical Officer cum District Grievance Nodal Officer.  
District Medical Superintendent.

- 1) District Coordinator, MSHCS.
- 2) Representative of Insurance Company (Bajaj Allianz GIC Ltd.)
- 3) Representative of TPA (Paramount).
- 4) Representative of Empanelled Hospital having grievances.
- 7) Medical Superintendent, Civil Hospital, Aizawl.

The terms of reference of the District Committee –

1. The Grievance Redressal Committee shall be responsible for addressing Grievances related with AB-PMJAY implementation from the Beneficiaries, Hospitals etc. in the concerned District.
2. Its decisions on the permissibility of payment of Reject/Query Claims shall be deemed final. In case where its decision is contested by any party, the matter shall be referred to State Grievance Redressal Committee.
3. It will also deal with other relevant matters connected with AB-PMJAY implementation in the concerned District.
4. The Meeting of the Committee will be held once a month and proposals and fixation of date for such Meeting shall be from the District Grievance Nodal Officer i.e. Chief Medical Officer.

Sd/- LALRINLIANA FANAI

Commissioner & Secretary to the Government of Mizoram  
Health & Family Welfare Department.

Dated Aizawl, the 4<sup>th</sup> January, 2019.

Memo No.B.16011/10/2018-HFW

Copy to :-

1. Secretary to His Excellency the Governor of Mizoram.
2. P.S. to Chief Minister, Mizoram.
3. P.S. to Minister, Health & Family Welfare Department.
4. P.P.S. to Chief Secretary, Government of Mizoram.
5. Principal Director, Health & Family Welfare Department.
6. Director of Health Services, Mizoram.
7. Director of Hospital & Medical Education, Mizoram.
- ✓ 8. Chief Executive Officer, Mizoram State Health Care Society, Mizoram.
9. Controller, Printing & Stationery with 6(six) spare copies for kind publication in the Official Gazette.
10. Members concerned.
11. Guard File.

( MARGARET LALRINAWMI FANAI )

Under Secretary to the Government of Mizoram,  
Health & Family Welfare Department.